

# Impact of clinical pathways in surgery

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## Abstract

**Background** One strategy to reduce the consumption of resources associated to specific procedures is to utilize clinical pathways, in which surgical care is standardized and preset by determination of perioperative in-hospital processes. The aim of this prospective study was to establish the impact of clinical pathways on costs, complication rates, and nursing activities.

**Method** Data was prospectively collected for 171 consecutive patients undergoing laparoscopic cholecystectomy ( $n = 50$ ), open herniorrhaphy ( $n = 56$ ), and laparoscopic Roux-en-Y gastric bypass ( $n = 65$ ).

**Results** Clinical pathways reduced the postoperative hospital stay by 28% from a mean of 6.1 to 4.4 days ( $p < 0.001$ ), while the 30-day readmission rate remained unchanged (0.5% vs. 0.45%). Total mean costs per case were reduced by 25% from € 6,390 to € 4,800 ( $p < 0.001$ ). Costs for diagnostic tests were reduced by 33% ( $p < 0.001$ ). Nursing hours decreased, reducing nursing costs by 24% from € 1,810 to € 1,374 ( $p < 0.001$ ). A trend was noted for lower postoperative complication rates in the clinical pathway group (7% vs. 14%,  $p = 0.07$ ).

**Conclusions** This study demonstrates clinically and economically relevant benefits for the utilization of clinical pathways with a reduction in use of all resource types, without any negative impact on the rate of complications or re-hospitalization.

**Keywords** Clinical pathways · Cost reduction · Surgery

## Introduction

Costs in health care systems are rising every year, reaching € 35.3 billion (euro) in Switzerland for the year 2005 or 11.6% of the gross domestic product and are estimated to reach € 36.6 billion in 2007. This is the second largest amount spent in countries of the Organisation for Economic Cooperation and Development after the USA, which spends 15.3% of its gross domestic product for the health system. Other countries spent similar proportions (UK 8.3%, France 10.5%, and Germany 10.9%). In Switzerland, € 12.3 billion, or 35% of total health care costs, were generated by hospitals [1]. This figure is similar to other countries, e.g., in the US [2]. It should be noted that surgical departments are responsible for about a third of all hospital costs.

Because rationalization efforts to reduce costs are problematic and reluctantly accepted by the public, other approaches are needed. An acceptable strategy incorporates the reduction of costs without loss of quality. Costs and consumption of resources in hospitals can be reduced by optimization of in-hospital processes. With clinical pathways, also called critical pathways or care maps, surgical care is standardized and preset by determination of perioperative in-hospital processes.

Benefits related to clinical pathways have been shown in some conditions treated by internists [3–5]. In surgery, the impact of clinical pathways on resource utilization remains unclear. A few studies are available, but are restricted to a single procedure, and cost analyses are mainly based on the length of hospital stay [6–15] (see Table 4). Most studies

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come from the US [16] and two thirds of studies on clinical pathways were classified as of low quality [17]. Notably, the issue of safety related to preset simplified flow sheets has not been addressed. Moreover, no data is available on the impact on nursing activities.

Therefore, we designed a prospective study to investigate the impact of clinical pathways on a variety of clinically relevant parameters, including utilization of a variety of resources and costs. Complications were analyzed using a standardized validated grading system [18]. The nursing activities were assessed in 12 categories and measured in hours of work. A cohort study type using a control group of similar patients treated just before the introduction of the clinical pathways was chosen.

## Methods

### Study design

To assess the impact of clinical pathways at a major surgical university teaching hospital with a broad spectrum of abdominal procedures, we selected one routine open (hernia repair) and one routine laparoscopic procedure (cholecystectomy) as well as a more complex laparoscopic operation (Roux-en-Y gastric bypass). After the introduction of clinical pathways, the study patients were prospectively registered. This data was compared to a control group of patients treated without clinical pathways.

### Implementation of clinical pathways

Clinical pathways were developed in cooperation with all staff surgeons and nurses of the Department for Visceral and Transplantation Surgery, University Hospital Zurich. The clinical pathways consisted of standardized order forms presetting fluid management, nutrition, analgesia, reserve medications, preoperative examinations, detailed laboratory blood testing, and planned discharge (Fig. 1). In addition, a separate document providing clear guidelines and specific explanations for the doctors, the nurses, and the patients was made available. All patients received information on in-hospital care, planned time of discharge, and recovery time in the outpatient clinic prior to hospitalization.

### Study population

After an introduction phase of 2 months, each consecutive patient undergoing the abovementioned procedures was prospectively enrolled in the study during a 6-month period. Fifty laparoscopic cholecystectomies, 56 open

hernia repairs, and 65 laparoscopic Roux-en-Y gastric bypasses were performed during the study period. The study patients were compared to a control group which underwent the same procedures during a 1-year period prior to the introduction of the clinical pathways. This control group consisted of 106 laparoscopic cholecystectomies, 103 open hernia repairs, and 105 laparoscopic gastric bypass procedures in which data were collected prospectively. The exact period of data collection was only known to the involved investigators.

### Study endpoints and cost calculation

The primary study endpoints were chosen with respect to the targeted impact of the clinical pathways, which were costs of medical examinations and hospital stay. The amount of laboratory tests, X-ray examinations, and other additional examinations was assessed and multiplied by the respective costs of each test. Length of hospital stay was multiplied by the actual costs for the room and catering per day, generating infrastructure costs.

Costs for the surgical procedure itself (operation and anesthesia) were not analyzed because the clinical pathways were not designed to influence them.

To evaluate the safety of clinical pathways, severity of in-hospital complications was stratified using a validated, therapy-orientated classification system [18].

### Nursing hours

Nursing activities were recorded by the nursing staff for every patient grouped into 12 categories and measured in hours: mutation (check in/out; transfer to another ward, X-ray department, etc.), mobilization, body care, eating/drinking, sanitation, dialogue with the patient, documentation, dialogue with co-workers, surveillance, blood sampling, medication, and treatment (wound dressings, management of iv lines, and so on). Total nursing hours as well as nursing hours per day were recorded to compare the direct influence on nursing intensity. For cost calculations, one nursing hour was equivalent to € 61.9 according to the hospital policy.

### Sample size calculation and statistical analysis

Data of a pilot study group without clinical pathways and the theoretical values for the ideal patient following strictly a clinical pathway were entered in a power calculation. As a result, the differences for costs of examinations and hospital stay were 39% and 33% for cholecystectomies, 30% and 18% for hernia repairs, and 54% and 40% for gastric bypass, respectively. With a power of 90% ( $1 - \beta$ ) and a type I error  $\alpha$  of 5% the calculated sample sizes resulted in 45 cholecystectomies, 55 hernia repairs, and 27 bypass operations.

Clinical Pathway				Patient Identification				
Laparoscopic Gastric Bypass								
Date								
	preop	Op- day	1.pod	2. pod	3. pod	4.pod	5. pod	6. pod
Nutrition	normal	npo	npo	liquid	nutrition plan	nutrition plan	nutrition plan	
Nursing								
Fluid Balance								
Weight Measurement	+		+	+	+	+		
Surveillance RR, P, Temp.(x/d)			3 x	3 x	3 x			
Medication p.o.								
Omeprazol 40 mg				1-0-0	+	+	+	
Paracetamol 500mg				4 x 1	+	+	+	
Medication i.v. / s.c.								
Omeprazol 40 mg		postop 2 x 1	3 x 1					
Paracetamol 1g		as per anesthetist	4 x 1	Stop	as per anesthetist			
Metamizol 1g		as per anesthetist	4 x 1	Stop				
Dalteparin 5000 IE s.c.	1 x 1	1 x 1	+	+	+	+	+	
Heparin IE / 24h i.v.								
KCL mval ad Inf.		as per anesthetist	40	40				
Ringers Lactate ml / 24h i.v.		as per anesthetist	3000	3000				
Medication on demand								
Nausea:								
1. Metoclopramid 10mg p.o./i.v.								
2. Ondansetron 4mg i.v.		max. 2 x 1	max. 2 x 1	max. 2 x 1	max. 2 x 1			
Diuresis: Furosemid 10mg i.v.								
Sleeping: Lorazepam 1mg p.o.	1 x 1	1 x 1	1 x 1	1 x 1	1 x 1	1 x 1		
Pain:								
1. Metamizol 500mg p.o.				4 x/day	+	+	+	
2. Morphin 0.1 mg/kg s.c.								
Laboratory:	Hemat, Q, Na, K, Crea		Hemat, Q, Na, K, Crea		Hemat, Q, Na, K, Crea			
	ALT, Bilir, Alk Ph, Gluc				CRP, Gluc			
Special:	ECG *							
	Chest X-ray **							
					Central Line ex			
Drains			Redon ex		Blake ex			
Physiotherapy		+	+	+				
Urinary Catheter			Foley ex					
Nutritionist	+					+		
Discharge						possible	+	
Administration							***	
Initials Doctor								
Initials Nurse								

+: do or repeat previous prescription

\* ECG if previous older than 3 months

\*\* Chest X-ray if previous older than 3 months

\*\*\* Discharge letter/ Sick leave form 2 weeks

Prescription: Omeprazol 1x40mg p.o. for 6 weeks; Dalteparin 1 x 5000 IE sc for 3 weeks

Fig. 1 Clinical pathway as in use for laparoscopic gastric bypass (example) with room for individual adjustments

Statistical analysis was performed using standard software SPSS 11.0 for Windows (SPSS, Chicago, Illinois, USA). To compare continuous variables between the groups, the Mann–Whitney *U* test was used. Dichotomous variables were compared using the chi-square test or when appropriate, Fischer's exact test was applied. Results are expressed as means and standard deviation unless otherwise stated. A *p*-value of less than 0.05 was considered to indicate statistical significance.

## Results

Overall, 171 patients treated according to clinical pathways were compared to 314 patients treated prior to the implementation of clinical pathways. The two groups were comparable regarding age, 46.2 vs. 47.3 years (*p* = 0.6), mean ASA 2.09 vs. 2.07 (*p* = 0.7) as well as gender distribution, 47 vs. 54% female patients (*p* = 0.09).

How did clinical pathways reduce the use of perioperative examinations?

No difference could be observed for the amount of preoperative chest X-rays performed in the two groups, but unnecessary ECG and respiratory function testing were significantly reduced by 30% (*p* < 0.001) and 63% (*p* < 0.001), respectively. The number of blood tests also decreased significantly, reducing costs of hematomograms by 26% (*p* = 0.002) and blood chemistry by 34% (*p* < 0.001) (Table 1).

Did clinical pathways influence morbidity?

In-hospital complications occurred in 11% of all patients. There was no significant difference regarding complication

rates in the clinical pathway group (7% vs. 14%, *p* = 0.07). The severity of complications did not change with the introduction of clinical pathways (Table 2).

How did clinical pathways influence nursing activities?

The recorded total nursing hours decreased for all patients from 29.2 to 22.2 h by 24% (*p* < 0.001), an effect partially accountable to the shortened hospital stay. The total nursing hours per patient and day did not change significantly, from 3.8 to 3.67 h, or −3.5% (*p* = 0.213). However, after the introduction of clinical pathways, nurses recorded more time for the dialogue with the individual patient, which increased by 34% (*p* < 0.001). Additionally, more time (+5.1%) was used for documentation, whereas less time was spent performing the duties in most of the other nursing categories (Fig. 2).

How was the compliance to clinical pathways in all patients?

To evaluate the compliance with the clinical pathways, the number of patients who strictly followed their predicted course in respect to hospital stay was analyzed. Patients had a hospital stay of precisely or less than the proposed value after gastric bypass in 69%, after cholecystectomy in 70%, and after hernia repair in 86%.

How did clinical pathways impact hospital stay and costs?

The mean length of hospital stay decreased from 7.6 to 5.8 days (23%) using clinical pathways (*p* < 0.001); the postoperative length of stay was shortened by 28% (*p* < 0.001). The readmission rate within 30 days after discharge was unchanged (0.5% vs. 0.45%).

**Table 1** Effect on perioperative examinations used in all patients

	Without clinical pathway	With clinical pathway	Change %	<i>p</i>
<i>n</i>	314	171		
Numbers of tests per patient				
Chest X-ray ( <i>n</i> )	1.3 (1.3)	1.2 (0.9)	−11.3	0.644
Plain abdominal film ( <i>n</i> )	0.1 (0.3)	0.0 (0.2)	−50.0	0.129
Abdominal ultrasound ( <i>n</i> )	0.2 (0.5)	0.1 (0.3)	−68.4	0.001
ECG ( <i>n</i> )	0.9 (0.6)	0.6 (0.5)	−30.4	<0.001
Respiratory function ( <i>n</i> )	0.3 (0.5)	0.1 (0.3)	−62.5	<0.001
Ergometry ( <i>n</i> )	0.1 (0.3)	0.0 (0.0)	−100.0	0.001
Costs of tests per patient				
Hematogram (€)	59.6 (60.1)	44.5 (34.6)	−25.5	0.002
Blood chemistry (€)	287.4 (243.3)	189.3 (163.7)	−34.1	<0.001
Urine lab (€)	1.6 (4.2)	1.1 (3.2)	−33.3	0.096
Microbiology (€)	16.0 (60.8)	4.7 (18.7)	−70.4	0.196
Various test (€)	120.2 (474.1)	25.1 (182.5)	−79.1	0.012

Values are means (standard deviation). Various tests: computed tomography, magnetic resonance tomography, scintigraphy  
ECG electrocardiogram, € euros

**Table 2** Morbidity

Degree of complication	Without clinical pathway	With clinical pathway
<i>n</i>	314	171
None	268 (85%)	159 (93%)
I	30 (6%)	8 (5%)
II	5 (2%)	2 (1%)
IIIa	4 (1%)	0
IIIb	7 (2%)	1 (1%)
IVa	0	1 (1%)
IVb	0	0
V	0	0

Values are number of patients (%). There was no significant difference in the distribution of complications between groups ( $p=0.074$ ; chi-square test). Grade I: any deviation from the normal postoperative course without the need for pharmacological treatment or surgical, endoscopic, or radiological interventions; grade II: requiring pharmacological treatment; grade III: requiring surgical, endoscopic, or radiological interventions either not under general anesthesia IIIa or under general anesthesia IIIb; grade IV: requiring ICU treatment either for single organ dysfunction IVa or multiorgan dysfunction IVb; grade V: death of a patient [18]

Overall, the total costs for all examinations per patient were reduced by 33% from € 1,097 to € 739 ( $p<0.001$ ). Total infrastructure costs decreased by 23% from a mean of € 3,483 to € 2,687 ( $p<0.001$ ). Nursing cost decreased by 24% from € 1,810 to € 1,374 ( $p<0.001$ ).

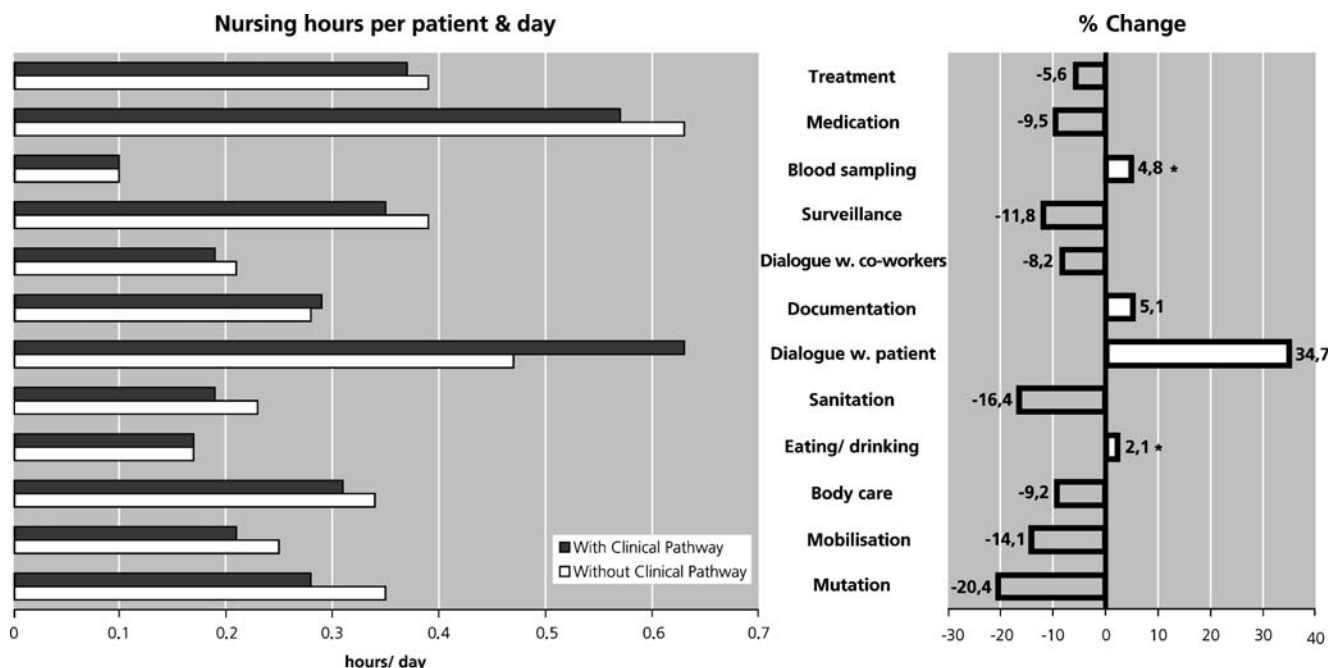
Total mean costs per case were reduced by 25% from € 6,390 to € 4,800 ( $p<0.001$ ); Table 3.

How did clinical pathways impact the different surgical procedures?

For the laparoscopic cholecystectomy, the postoperative length of stay was shortened by 24% whereas total costs of all examinations decreased significantly by 44%; the corresponding figures for hernia repairs were 34% and 53% and for laparoscopic gastric bypass 32% and 27%, respectively. Overall mean total costs per laparoscopic cholecystectomy were reduced by 24% from € 5,092 to € 3,879 ( $p<0.001$ ); for hernia repairs by 30% from € 3,906 to € 2,722 ( $p<0.001$ ); for laparoscopic gastric bypass by 28% from € 10,132 to € 7,296 ( $p<0.001$ ); Table 3.

## Discussion

This study was designed to evaluate the impact of clinical pathways on cost saving, nursing activities, and postoperative morbidity on three elective general surgery procedures. This study demonstrates a positive impact on all examined endpoints. The length of hospital stay, as well as number of examinations, was significantly reduced without a negative impact of increased morbidity, which underscores the safety of the routine use of clinical pathways. The nursing hours decreased significantly and the pattern of nursing activities shifted, allowing nurses more time for a dialogue with patients. As a consequence, total costs,



**Fig. 2** Change of nursing hours per patient and day. The effects on nursing activities show a significant reduction in most physical

activities and a highly significant increase of time spent for the dialogue with the patient (values with \* were not significant)



**Table 3** Effect on hospital stay and costs

	Without clinical pathway	With clinical pathway	Change %	<i>p</i>
Cholecystectomy ( <i>n</i> )	106	50		
Hospital stay (days)	6.0 (2.8)	5.1 (2.4)	−15.4	0.006
Postoperative hospital stay (days)	4.8 (2.5)	3.7 (2.0)	−23.6	<0.001
Costs of all tests (€)	880 (864)	489 (330)	−44.4	<0.001
Infrastructure costs (€)	2,772 (1,304)	2,346 (1,116)	−15.4	0.006
Nursing costs (€)	1,440 (988)	1,044 (1,077)	−27.7	<0.001
Hernia repair ( <i>n</i> )	103	56		
Hospital stay (days)	4.9 (2.8)	3.7 (1.4)	−24.4	<0.001
Postoperative hospital stay (days)	4 (2.6)	2.6 (1.3)	−34.2	<0.001
Costs of all tests (€)	564 (438)	265 (186)	−53.0	<0.001
Infrastructure costs (€)	2,238 (1268)	1,692 (644)	−24.4	<0.001
Nursing costs (€)	1,104 (867)	765 (320)	−30.6	0.002
Gastric bypass ( <i>n</i> )	105	65		
Hospital stay (days)	11.8 (5.4)	8.3 (2.0)	−29.7	<0.001
Postoperative hospital stay (days)	9.4 (4.8)	6.4 (1.6)	−31.6	<0.001
Costs of all tests (€)	1,838 (1,135)	1,339 (460)	−27.1	<0.001
Infrastructure costs (€)	5,418 (2493)	3,807 (910)	−29.7	<0.001
Nursing costs (€)	2,876 (1,288)	2,150 (648)	−25.2	<0.001
All patients ( <i>n</i> )	314	171		
Hospital stay (days)	7.6 (4.9)	5.8 (2.8)	−22.8	<0.001
Postoperative hospital stay (days)	6.1 (4.2)	4.4 (2.3)	−27.9	<0.001
Costs of all tests (€)	1,097 (1,018)	739 (594)	−32.6	<0.001
Infrastructure costs (€)	3,483 (2,258)	2,687 (1,283)	−22.8	<0.001
Nursing costs (€)	1,810 (1,312)	1,374 (954)	−24.1	<0.001
Total costs (€)	6,390 (4,355)	4,800 (2,636)	−24.9	<0.001

Values are means (standard deviation)

including costs for examinations, infrastructure costs, and nursing costs, were dramatically reduced.

Health care costs are rising throughout western health systems [19, 20] and pressure is increasing from governments and insurance institutions to attain an “economic” utilization of medical resources with the aim to lower expenses. On the other hand, the patient population is growing older with an increasing incidence of comorbidities. Thusly, treatment options are becoming more diversified and more expensive. This area of conflict may leave only a small scope for improvements in the daily practice [21].

One possibility of improvement is the optimization of in-hospital processes. Clinical pathways, which originate from evidence-based guidelines, are designed to standardize and optimize the current practice. The length of hospital stay is defined and unnecessary investigations are omitted. Additionally, this treatment plan is available for all health care professionals and the patient can be orientated well in advance facilitating the organization of the post-hospital recovery period. Thus, clinical pathways have the potential to save resources.

The available surgical literature on clinical pathways in Europe is sparse [11, 16]. Most studies are focusing on one single operation and on length of hospital stay [6–15]

(Table 4). Costs were only analyzed with the help of general model calculations and resource utilization was not analyzed in detail [22–24]. All these studies found a reduction of hospital stay ranging between 14% and 46% as well as cost savings up to 47%. Other surveys from nursing institutions have described the use of clinical pathways, but no data was presented [25–28]. A systematic review by El Baz found that 91.3% of all studies on clinical pathways were retrospective, 59% adopted parametric statistical test, and overall 67% were classified as of low quality [17]. In the current study, we calculated detailed costs based on the used resources. The data collection was done prospectively and statistical analyses were made with non-parametric tests. We could show that not only the use of diagnostic tests could be decreased, with an associated decrease of costs by 33%, but also the length of the hospital stay, therefore reducing infrastructure costs by 23%. This resulted in a total cost reduction of 25%.

The savings effect of clinical pathways was considerably related to the reduction of the length of hospital stay. There are different reasons accounting for this effect. First, with clinical pathways, residents had clear guidelines when to discharge patients. Hence, individual variability of discharge policy was limited. Second, the day of discharge was already known to the hospital staff and, most

**Table 4** Literature on the appliance of clinical pathways in surgery

Author (year)	Appliance in	<i>n</i>	Reduction of cost (%)	Reduction of hospital stay (%)	Safety
Archer et al. (1997) [6]	Colectomy	24	17%	27%	
Pritts et al. (1999) [7]	Bowel resection	337	30%	25%	Equal
Porter et al. (2000) [8]	Pancreaticoduodenectomy	148	23%	17%	Equal
Melbert et al. (2002) [9]	Colon resections	385	24%	30%	
Huerta et al. (2001) [10]	Gastric bypass	364	40%	20%	Equal
Soria et al. (2005) [11]	Laparoscopic cholecystectomy	300	14%	32%	Equal
Tan et al. (2005) [12]	Colorectal surgery	408		14%	Equal
Murphy et al. (2007) [13]	Aortic aneurysm repair	60		44%	
Kennedy et al. (2007) [14]	Pancreaticoduodenectomy	135	47%	46%	
Kariv et al. (2007) [15]	Colectomy	196	15%	20%	Equal
This study	Visceral surgery	485	25%	23%	Equal

All studies were cohort studies with historical controls, except Melbert et al. with two concurrent comparison groups. No study assessed nursing activities, which were significantly changed in this study

importantly, to the patient at admission facilitating acceptance for discharge as both the patient and his relatives were prepared. However, the average length of hospitalization in Switzerland is still longer than in some other countries, for example 12.8 days vs. 7.0 days in the US [29]. This is connected to different factors related to the available health care system (e.g., low percentage of same day admissions and operations) and cultural issues. Nevertheless, clinical pathways can provide a first step in reducing length of stay, and thereby saving costs.

In this study, hernia repairs were not done ambulatorily. Indeed, hernia repairs can be done in an ambulatory setting. There are several reasons why, in this hospital, this is not the case. First, this is a tertiary referral center and patients with more complicated diseases (recurrences) and more comorbidities (patients under anticoagulation, immunosuppression, cardiovascular diseases, etc.) are referred. Second, patients in the hernia repair group are older than the other groups (median 60 years) and many older patients are reluctant to early discharge because they lack care at home. Third, this hospital, at the time of the study, did not offer same day admissions for organizational reasons as anesthetists did not see patients in the outpatient setting. Thus, 46% of the savings effect in hernia repair was related to the shortening of the hospital stay, whereas 25% were related to reduction of test used.

When using preset order forms, like in clinical pathways, the threat of uncritical adoption by residents is eminent; this could have an impact on safety issues. The impact on patients' safety is not directly measurable because adequate tests are lacking. For example, it cannot be predicted how an omitted measurement of a C-reactive protein level can delay a timely diagnosis and treatment of a possible complication, and therefore obviate a potentially hazardous course of the hospitalization. The lack of standardized measurement of morbidity

also prevents conclusive comparisons among groups of patients [30]. Most important in this study, using a recent morbidity scale system [18], we could show that clinical pathways had no measurable negative influence on the patients' safety. Furthermore, readmission rates were similar between patients treated with or without clinical pathways.

An advantage of clinical pathways is the integration of the latest recommendations of medical societies into the preoperative patient management in respect of anesthesiology [31] or cardiology [32]. This assures that preoperative tests, such as chest X-rays or blood analyses, are done only according to state-of-the-art recommendations. The use of clinical pathways is also very helpful for teaching purposes, especially for residents in training. However, the residents' fear of blind automatisms ("cookbook medicine") has to be taken seriously. It is crucial that senior surgeons maintain their teaching and supervising function because clinical pathways can certainly not replace the surgical education [33].

The compliance rate with the clinical pathways in this study was 75%, which is higher than in other reports (66%) [11]. This was partially accountable to the fact that all key users, doctors, and nurses were involved in the design and implementation of the clinical pathways, an effect that was also confirmed in another study [34]. Clinical pathways have often been introduced and assessed by nursing professionals and doctors were blamed "to be slow to buy in" [28]. If the costs of their practices are well displayed, doctors and nurses can be easily convinced to change their clinical practice [35]. However, to keep in compliance with clinical pathways, an increased amount of ongoing education [33, 36] and re-evaluation has to be guaranteed. In a recent study, the implementation of clinical pathways in combination with continuous education led to a 3.5-fold reduction of inappropriate prescription of medications [4].

Nursing work hours have never been analyzed in combination with the use of clinical pathways. The total nursing hours per patient for the three analyzed operations decreased in the study population, whereas the mean nursing hours per patient increased for other operations in the same hospital. Interestingly, the pattern of activities shifted to 35% providing more time for dialogue with the patient whilst saving time in other activities such as transporting or accompanying the patient to the X-ray department or for surveillance. Medical instructions have to be explained more intensively to the patients. Shortening the hospital stay may need more medical instructions and organization time to reduce the patients' fear and insecurity.

Ferri et al. found in a study of clinical pathways in foregut surgery that 95% of all patients were satisfied with their nursing care [37]. In this study, patient satisfaction was not specifically analyzed, but patient satisfaction, as regularly measured in the department, was not altered during the study period.

Would a randomized cost study be better to establish the value of clinical pathways? This would only be possible if patients could be allotted to independent units and if nurses and doctors would not switch between them. Otherwise, the influence of clinical pathways could not be withheld from confounding the control group. Consequently, we chose a cohort study methodology using a control group of patients treated just prior to the introduction of the clinical pathways. This "before-after" methodology is used in most trials as has been recently shown in a review article by Ronellenfitsch et al. [16]. We also included a 2-month "learning" phase with the clinical pathways to optimize their use. The methodology, however, does not account for possible secular trends that lead to a general reduction of hospital stay without the intervention of clinical pathways as has been found in a study by Dy et al. [38] in 2003. Contrariwise, before, during, and after the study period, overall mean hospital stay per patient in the department increased: 7.7 days (2004), 7.7 days (2005), 8.4 days (2006), and 8.5 days (2007). Additionally, clinical pathways have proven to reduce costs beyond secular trends as has been shown in a recent study by Vanounou et al. [39].

The proportion of costs savings is a function of percentage of procedures that can be standardized by clinical pathways and the mean saving per procedure. In a surgical department, not all procedures can be standardized, but the main workload consists of general surgical procedures. If we extrapolate from the data of this study to the general surgical department, we believe the total saving per department could exceed 20%. This extrapolation does not take into account the fact that, with a shorter hospital stay, even more patients could be treated in the same period allowing for a higher patient turnover.

In conclusion, this study demonstrates a dramatic impact of clinical pathways on hospital stay and costs, while patients' safety remains unaffected. Additionally, the pattern of nursing activities shifted towards more time for a dialogue with the patient. Therefore, clinical pathways should become routine in all hospitals as medical resource utilization can be optimized and costs can be significantly lowered.

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